

Denise Smith
Interim Provost/Vice President, Academic Affairs and
Chief Academic Officer

Board of Trustees
November 8, 2017
EXHIBIT NO. 14A

AUGUST & SEPTEMBER 2017

SCHOOL OF BUSINESS, INFORMATION, AND PUBLIC SERVICE – *Ann Theis, Dean*

Ms. Theis served as a facilitator for the School Districts and Colleges and Universities Caucus sponsored by TMACOG (Toledo Metropolitan Area Council of Governments) on August 2. Information on issues of concern to area school districts, colleges and universities was gathered then shared with a panel of state lawmakers. Topics raised included state high school graduation requirements and charter school funding.

Several Owens representatives participated in the Toledo Public Schools' Jones Leadership Academy Open House on August 30. Margaret Parker, Associate Professor of Business Management, organized the group and Owens was represented by Dr. Steve Robinson, Interim President, Denise Smith, Interim Vice President of Academic Affairs and Provost, Meghan Schmidbauer, Assistant Dean of Admissions, Ms. Theis, Tim Miesse, Chair of Business Technologies, and Katie Heilakka, Admissions Representative. Dr. Barnett, Principal of Jones Leadership Academy, gave a tour of the facility.

Ms. Theis greeted approximately 350 high school students who were at Owens to participate in the DECA Fall Frenzy on September 20. DECA is the international association of students and teachers of marketing, management, and entrepreneurship. Ms. Theis gave a brief overview of the programs and encouraged students to consider Owens as their next step after high school.

SCHOOL OF LIBERAL ARTS – *Michael Sander, Interim Dean*

The Fine and Performing Arts department opened the doors to its new OUTLOOK Student Media Center in the Student Health and Activities Center on August 18. This experiential learning center will allow students to apply learned skills in a practical setting through printed news, radio and broadcasting. The OUTLOOK Student Media Center will house the Outlook student newspaper, Owens Community College Radio (OCCR), and student broadcasting outlets. This center will help to bring a student voice to the College.

Mr. Sander, in partnership with Contemporary Art Toledo, hosted artist Aman Mojadidi on September 13 for a lecture on his art installation *Once Upon a Place*. Coming directly from New York's Time Square, this art installation was installed in downtown Toledo. Working largely through site-specific projects and with degrees in Cultural Anthropology, Afghan-American artist Aman Mojadidi's work combines qualitative research, traditional storytelling, postmodern narrative strategies, and mixed-media installations to address themes of belonging, identity politics, conflict, historical artifacts, and migration. Seventy-five students and faculty attended this lecture.

The Center for Fine and Performing Arts hosted the tenth annual "Theatre Express" September 29 and September 30. Students, alumni, faculty and community members wrote, rehearsed and performed multiple plays in a 24-hour time period. The play writers were given material for the play Friday evening and the plays were performed the next night.

The Walter E. Terhune Arts gallery hosted its first of three exhibit for this academic year. August 25th – September 30th. *FABER(ica)* showcased three artists, Jess Brodersen, Fawn Denbow, and S. Jordan Fine. These three emerging glass artists explore the intricacies of materials, techniques,

and the meaning of working outside of traditional boundaries. *FABER(ica)* presents contemporary approaches to kiln-formed and cast glass that merge with other practices, both intimate and formal. This exhibit was presented in partnership with River House Arts.

SCHOOL OF NURSING AND HEALTH PROFESSIONS – *Cathy Ford, Dean*

In September, five out of six Nurse Aide Competency Evaluation Program (NATCEP) sections were surveyed by the Ohio Department of Health and were found to be in compliance and received no citations.

In August, Veronica Burgert, Assistant Chair, Medical Assisting Program, was elected Vice President of the Toledo Lucas County Chapter of Medical Assistants (Ohio State Society of Medical Assistants). First time serving on the board, Ms. Burgert is currently working with the Chapter President to bring a continuing education unit event for medical assistants in the area to the campus, which will also include participation of current Medical Assisting Program students. Additionally, Christina Siwa, Adjunct Instructor, Medical Assisting Program, was elected as Councilor of the Toledo Lucas County Chapter of Medical Assistants. Also her first time on the Board, she is currently working on the Marketing and Social Media committee.

In August, Stacy Schumacher, Adjunct Instructor in the Occupational Therapy Assistant Program, was selected to serve on the Roster of Accreditation Evaluators (RAE) for the Accreditation Council for Occupational Therapy Education (ACOTE). RAE members evaluate the compliance of more than 500 occupational therapy and occupational therapy assistant educational programs with ACOTE Accreditation Standards through on-site evaluations and online reviews. Their work provides ACOTE with the necessary information to make accreditation decisions, and helps to ensure the competency of future occupational therapy practitioners.

On September 27, Bodie Bankey, M.Ed. Recruitment, Enrollment and Retention Manager for the College of Health and Human Services at the University of Toledo spoke to the Exercise Science students who have plans to transfer to a four year university. Mr. Bankey spoke about Rocket Express and the seamless transfer between institutions. The seven students in attendance were very interested in UT and requested a field trip to visit the UT exercise science labs.

SCHOOL OF SCIENCE, TECHNOLOGY, ENGINEERING & MATHEMATICS (STEM) – *Glenn Rettig, Dean*

Matthew Seikel, Professor, Department of Mathematics, was nominated to serve on the Ohio Department of Higher Education's STEM Cluster Faculty Panel for Mathematics and Science. The panel is part of the Ohio Department of Higher Education's efforts to comply with the legislation adopted in June 2015 that requires ODHE to develop a statewide guaranteed transfer pathway from 2-year to 4-year degree programs in an equivalent field. The panel will meet throughout Fall Semester 2017 and into early 2018.

Michelle Younker, Chair, Department of Mathematics, served as a panelist and presenter for the Transfer Assurance Guide (TAG) and Ohio Transfer Module (OTM) Coordinator Workshop held August 2 at Franklin University. The Ohio Department of Higher Education sponsored workshop was repeated on August 3 for another group of TAG/OTM Coordinators. The workshop was designed to help coordinators understand changes to the TAG/OTM requirements for submission and provide insights into working with faculty to prepare successful submissions. Ms. Younker's presentation provided information about the changes in mathematics requirements for the Ohio Transfer Module. Representing Owens at the workshop were Meghan Schmidbauer, Assistant Dean, Admissions,

International Students and College Credit Plus, and Cathy Ford, Dean, School of Nursing and Health Professions.

Pamela Krompak, Professor, Department of Mathematics, and Jamal Salahat, Professor, Department of Mathematics, were nominated to serve on the Ohio Department of Higher Education's (ODHE) Business Statistics Transfer Assurance Guide (TAG) Review Panel. ODHE is revisiting the learning outcomes for business statistics in response to a call from the business community to ensure business statistics accomplishes the new guidelines called for by the professional statistics associations. The panel will meet throughout Fall Semester 2017 and into early 2018 to review and revise the essential learning outcomes for the business statistics TAG.

Ms. Younker represented the College at the September 14 Chief Academic Officers meeting and at the Stackable Certificates STEM Workshop, at Columbus State Community College.

Ms. Younker was named a Charles A. Dana Center Mathematics Pathways Leadership Fellow for 2017-2018 on September 15. The Dana Center, located at the University of Texas at Austin, "works with the nation's education systems to ensure that every student leaves school prepared for success in postsecondary education and the contemporary workplace". Their work focuses on K-16 mathematics and science education with an emphasis on strategies for improving student engagement, motivation, persistence, and achievement by developing innovative curricula, tools, protocols, and instructional supports and delivering powerful instructional and leadership development. Ms. Younker is one of ten mathematicians from across the United States chosen to serve as a fellow.

Ms. Younker attended the Ohio Transfer Module Faculty Subcommittee meeting on September 29 at the Ohio State University. Ms. Younker is a member of the Mathematics, Statistics, and Logic Review Panel, tasked with reviewing mathematics course submissions from 2- and 4-year institutions for inclusion in the transfer module. Topics of discussion at this meeting included criteria for reviewing quantitative reasoning courses, updating transfer module learning outcomes for calculus, CLEP credit for Precalculus, Calculus, and College Mathematics, and the creation of learning outcomes for mathematics for education programs coursework.

ACADEMIC AFFAIRS

e-Learning – *Mark Karamol, Director*

Mr. Karamol participated in an interview with representatives for the federal financial aid audit on September 25 to address questions related to distance education.

Webinars on Blackboard, Using Social Media in the Classroom, Learning HTML and more were offered by Amber Sherick, Instructional Designer, throughout August and September.

Honors Program – *Russell Bodi, Director*

Twenty-two students are engaged in core Honors courses, Critical Thinking (Hon 101) and Great Readings (Hon 201). Professors Steven Culbertson, Ann-Marie Paulin, Eric Reed and Susan Burris are teaching the specialized Honors Courses.

There are twenty-five Honors Option Contracts between specialized faculty members and Honors Scholars this semester. Contracts are part of the requirement for Honors graduation; the student and faculty member engage in project that brings the student closer to the subject matter by offering them particular insight and added depth to their classwork.

TRIO Educational Opportunity Center (EOC) - Gary M. Walkowiak, Director

TRIO Educational Opportunity Center (EOC) is a federally funded program administered by the College that serves low-income (under the Federal TRIO Current Year Low-Income Guidelines) and/or potential first-generation college students who need assistance completing admission applications and applying for financial aid and scholarships for a postsecondary educational program (i.e., vocational, technical, community college, or university).

Mr. Walkowiak presented the TRIO EOC program on August 6 and September 7 to a group of partner agencies at Ohio Means Jobs at the Sandusky Center in Fremont. The College has established a working relationship with Bonnie Nusser, Program Coordinator for monthly table display of information about TRIO EOC.

Roxanne Quinn, Advisor, attended an August 18 Ohio Means Jobs event designed to provide resources for parents of children in Lucas County. Ms. Quinn supplied TRIO EOC information via table display. Ms. Quinn presented to clients at Harbor Behavioral Health facilities in downtown Toledo on August 28 and September 25. This group offers services and programs to those with barriers to education and employment.

Christopher Pejoro, Advisor, met with Caseworker Jonna Brendle who is associated with A Renewed Mind in Findlay on August 10, this group assists individuals with addiction and mental health services who also may need the services of TRIO EOC regarding post-secondary education assistance.

TRIO Student Support Services – Erica Parish, Director

The program participated in a site visit on August 7 from a TRIO consultant to gauge compliance with the grant requirements. Staff participants were Erica Parish, Director, Lindsey Minnig, Academic Coach Representative, Delaine Adams, Academic Coach Representative and Heidi Altomare, Director of Grants. The grant is on track for compliance, completing the grant year on August 31 with 144 participants (140 required).

WORKFORCE AND COMMUNITY SERVICES – Robert Kraus, Executive Director

In August & September, WCS provided 50 contract training programs serving 1,013 participants. Companies served: Harbor Career Connections, Great Lakes Construction Alliance, NetWORK, Dana Corporation, Tireman, Whirlpool, Materion, Cincinnati Plumbers & Pipefitters, Mitech, City of Toledo, General Motors, The Douglas Company, Toledo Sheet Metal, Mondelez, Marathon, Lucas County Children Services and National Testing Network.

WCS also delivered 46 open enrollment, non-credit classes in August & September serving 328 students. Highlights included Real Estate, Microsoft Excel, Pharmacy Technician, Phlebotomy Technician, Ghost Hunting and Facebook for Business.

Projects related to the Health Care Profession Opportunities Grant (HPOG) in conjunction with Lucas County Ohio Means Jobs and the Zepf Center's NetWORK division continued to grow in August and September. Graduation was held August 16 for students completing the "Investigations" class, which builds a strong foundation for future success in healthcare training.

Also in conjunction with HPOG, WCS, partnered with the College's Health Information Technologies to deliver the final three workshops in the first series of Introduction to Electronic Health Records. An average of 10 students attended each workshop. HPOG administrators are so pleased with the workshops and the benefits they have for HPOG clients that a second round of five additional

workshops is now scheduled for the fall. Two of the workshops took place in the second half of September.

The Owens/WCS relationship with Dana Incorporated continued to accelerate in August and September. A process is now established that creates a seamless flow of Owens services for aptitude testing that support Dana's efforts to hire a prepared workforce for the new plant. After Dana conducts in-person interviews on the Owens campus, for those candidates offered jobs, Dana provides 40 hours of Manufacturing Fundamentals training, a customized program developed by WCS for Dana. Each training group consists of 16 new hires.

WCS delivered a custom-tailored cultural/business awareness workshop for employees of an automotive supplier in Findlay on September 7. The company is both German and Chinese-owned, which the workshops helps to improve working relationships and processes in a multi-cultural environment.

WCS delivered eight Emergency Response Awareness workshops to 159 employees of various department of the City of Toledo to help handle environmental incidents such as fuel/chemical spills responsibly.

In August, WCS began delivering new classes for the Life Connections Program at the Federal Correction Center in Milan, Michigan. The courses help teach individuals who will soon be released from incarceration about job search skills, personal financial management, healthcare options, and other life skills designed to reduce recidivism. A new course in creative writing was also offered at the facility in August and September.

On September 8, local area politicians, city leaders and members of the media, participated in an International Association of Firefighters (IAFF) Fire Ops 101 course at the Center for Emergency Preparedness. Participants spent time at 5 different scenario stations to help give them a first-hand perspective of the type of work and training that local firefighters and personnel go through on a daily basis. The stations included a RIT (Rapid Intervention Team) exercise to rescue a down firefighter, a CPR station, a search and rescue station, entering a burning building and an auto extrication station. Approximately 40 people participated in the event. The event was coordinated by IAFF members from Toledo Fire & Rescue, Perrysburg City, Sylvania Twp., Springfield Twp. and the City of Maumee with approximately 150-200 firefighters from these agencies assisted the participants and ran the scenario stations.

Medical residents from University of Toledo Medical Center and Mercy Health System participated in a September 12 EMS day at the Center for Emergency Preparedness. The medical residents worked with fire and emergency services personnel from area fire departments in various stations to learn about the equipment and challenges in the pre-hospital environment.

Many surrounding area agencies used the Center for Emergency Preparedness for training for August & September, including Toledo Fire for repelling, Lake Township Fire Department, Promedica for emergency vehicle operations, Toledo Police K-9, Norfolk Southern Police using Mock City and a few different K-9 groups.

The Law Enforcement Consortium, trained 130 personnel for various trainings, Self Defense, Advanced CSI, Bombs/Explosives, Statement Analysis.

Davis Besse conducted 36-hour Fire Brigade Training and Live Fire Training for new employees.

The College's truck driving program, working in tandem with Opportunities for Ohioans with Disabilities (OOD), successfully completed the training, licensing and employment of a student truck driver, who under a new federal waiver, gained an exemption and is successfully employed with Garner Trucking.

For the 2017-2018 time period, Owens has leased two new 10-speed tractors complete with full maintenance agreements and Ohio Department of Transportation certification.

PROFESSIONAL DEVELOPMENT

SCHOOL OF SCIENCE, TECHNOLOGY, ENGINEERING & MATHEMATICS (STEM)

Dr. James Perry, Professor, Department of Mathematics, served as a team member for an AQIP portfolio review for the Higher Learning Commission (HLC). The review and preparation for an Institutional Actions Council (IAC) hearing began in June and concluded in early August. Dr. Perry is one of over one hundred members of the IAC nominated by their peers to conduct reviews and take actions on accreditation recommendations.

Jamal Salahat, Professor, Department of Mathematics, participated in several online professional development trainings in August and September to improve the experiences of his students in both face-to-face and online courses.

TRIO SUPPORT SERVICES

Lindsey Minnig, Academic Coach Representative, attended a training in Washington DC on Recruiting and Serving Hard to Reach Population and the National Council of Education (COE) conference, themed "Crossing the Finish Line – From Access to Career" in September.

Jeff Ganues
Vice President, Business Affairs
Chief Financial Officer/Treasurer

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EXHIBIT NO. 14B

AUGUST & SEPTEMBER 2017

INFORMATION TECHNOLOGIES – Laurie Orzechowski, Chief Information Officer

OARtech (Ohio Academic Resources Network) Ms. Orzechowski attended the quarterly meeting on September 27, Columbus. Updates on various topics including contact renewals, financial, client services, network, and security were discussed. There was an Ohio Cyber Collaboration Committee discussion.

Website Launch On September 15, a clean, mobile-friendly website design was launched. It is consistent with current web trends, navigation-driven by the information that prospective students and visitors are looking for, backed by website analytics, and opportunities to highlight students, faculty, and academic program areas.

OPERATIONS- Michael McDonald, Executive Director

CAMPUS PLANNING AND SERVICES – Danielle Tracy, Director

Administration Hall Water Infiltration Project The roof replacement for the building was advertised and bids were opened on September 26. The low bid was Chaney Roof Maintenance, Inc. A request for capital funds was submitted to the October 30 meeting of the Ohio Controlling Board.

College Hall Renovation Project On September 11, the Controlling Board approved state capital funding for the project for the general contract, The Spieker Company, Inc.

Life Revitalization Center Machining Program On September 11, the Controlling Board approved state capital funding for electrical work to power the College's machining equipment housed at the Life Revitalization Center, 1501 Monroe Street, Toledo.

FACILITIES SERVICES – David Halsey, Director

Transportation Technologies Expansion Project The steel building structure and paneling are completed, and the under-slab wiring and drainage work have commenced.

Veterans Hall Phase II Substantial completion and the final work of the second floor will be completed in October.

College Hall Renovations Phase I The demolition of the College Hall 130 area, formerly the Advising areas, was completed and renovations are in progress, which will combine Advising with Oserve, the smart stop for Records, Registration and Finance.

Building Maintenance The following areas were painted: Transportation Technologies, second floor Health Technologies and third floor Physical Therapy Lab are complete. The booth painting project is underway in the Welding Annex.

The following renovations were completed: The Dental Lab on the second floor of Health Technologies, the College Hall chiller work and the rooftop unit 1, and the Welding Annex HVAC units were replaced.

Grounds The concrete work and sidewalks for accessibility were completed for Veterans Hall and Founders Hall.

The landscape rejuvenation has begun around the Law Enforcement building and Engineering Technologies, and the project is 85 percent complete.

Transportation The College and the Facilities staff is now providing hourly student transportation to and from Downtown Toledo to the College to better meet the students' needs.

Amy Giordano
Vice President, Enrollment Management
& Student Services

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EXHIBIT NO. 14C

AUGUST & SEPTEMBER 2017

ADMISSIONS, INTERNATIONAL SERVICES, COLLEGE CREDIT PLUS – *Meghan Schmidbauer, Assistant Dean*

As part of a group of Owens representatives, Ms. Schmidbauer attended the Jones Leadership Academy Open House on August 30. She represented Owens at the August 31 Toledo Public Schools Advancement Via Individual Determination (AVID) program evening. She led the breakout for the two-year college update at the Ohio Association of College Admission Counseling at Articulation on September 7 at the University of Findlay. Ms. Schmidbauer attended the National Association of College Admission Counseling in Boston from September 13-16, learning about enrollment trends across the United States, and interacting with Ohio counterparts. As part of the ongoing conversation with the Cherry Street Mission Ministries' Life Revitalization Center with Dean Glenn Rettig, Ms. Schmidbauer met with their leadership regarding courses and future partnership opportunities.

Adult and Community Outreach

Erin Kramer, Admissions Representative, attended the Health Profession Opportunity Grant (HPOG) Community Partners meeting on August 23. Ms. Kramer also attended the 180th Fighter Wing to provide enrollment information on September 9 and 10.

High School Recruitment

Admissions Representatives have regular office hours at Whitmer High School and the Career Technology Center, Penta Career Center, Clay High School and Sylvania Northview and Southview High Schools.

Admissions staff members spoke to students at the 18 high schools: Achieve Career Academy, Anthony Wayne High School, Fostoria High School, Genoa High School, Glass City Academy, Horizon Science Academy, Leipsic High School, Liberty-Benton High School, Maumee High School, McComb High School, Monroe High School, North Baltimore High School, Oak Harbor High School, Scott High School, Start High School, Swanton High School, Toledo Christian Schools and Toledo School for the Arts.

Recruitment Fairs and College Nights

Admissions Representatives have supported registration by speaking with potential students and families at the following events: BGSU Firelands College Fair on September 12; Defiance County College Fair on September 12; Whitmer College Planning Night on September 13; and Findlay Fall Fair on September 27.

On-Campus Registration Events

In August, 549 students participated in registration events, New Student Orientation or One Day Registration. In September, 11 students participated in online New Student Orientation.

The College hosted the DECA Fall Frenzy on September 20, an event for high school students participating and competing in DECA events. The event brought 300 students to campus, who received a brief tour, presentation, and Owens materials.

Communications (5985 emails) were sent to recruits and applicants with information about enrollment for the Fall 2017 semester.

ATHLETICS – *John-David Ettore, Director*

The women's volleyball team has ascended to the No. 1 spot in the latest National Junior College Athletic Association (NJCAA) Division II poll. It is the first time in the history of the program that the team has achieved the No. 1 ranking at the Division II level. The program has been knocking on the door of the top spot since last season. After spending the final four weeks of 2016 ranked No. 2, Owens finished third in the country at the NJCAA Division II national tournament, which was the highest finish in program history at the Division II level. Then, the team opened this year at No. 3 in the rankings.

The Athletic Department inducted the second athletic hall of fame class on September 30. This year's inductees were former men's basketball head coach, Jim Welling, former women's basketball student-athlete, Amy Amstutz, former college president, Daniel Brown, and the 1992-93 men's basketball national championship team. Over 110 people attended the ceremony.

Volleyball Coach, Sonny Lewis, won his 600th match in September. During his tenure, he has led his team to 30 straight conference wins.

The Athletic Department hired John Parisho as the Head Baseball Coach.

The women's basketball team were course marshals during the 2017 Toledo Race for the Cure.

ADVISING, CAREER INITIATIVES, & COUNSELING SERVICES - *Dr. Verne Walker, Assistant Dean*

On August 2, Dr. Walker, Ms. Schmidbauer and Dave Shaffer, Registrar, attended an enrollment management meeting held at The Ohio State University and hosted by Ohio Association of Collegiate Registrars and Admission Officers (OACRAO).

The Office of Advising, Registrar's Office, Information Technology Services, and the School of Nursing & Health Professions collaborated on revising the selective health review process for non-nursing majors. In August, a team of Advisors, a Records Office representative, and Chair, Medical Imaging Technologies reviewed the Pre-Medical Imaging candidates with completed files using the new review criteria. The College is finalizing the electronic review system, which will provide efficiencies to the selective health program.

On August 24, the Office of Advising and the Office of Marketing collaborated on a Welcome Week Mix and Mingle event for students to meet Advisors in the College Hall Student Lounge. The attending students enjoyed pizza and water and received information.

Dr. Walker arranged an August 29 on-campus meeting with various Owens stakeholders and leaders from the After School All Stars Ohio program. The program is looking for volunteers and interns to work with youth involved in three local elementary schools.

On September 1, Dr. Walker, Ms. Schmidbauer, and Leanne Huckaby, Advisor, Career/Transfer, met with BGSU's Office of Admissions for a tour and to propose new communications for the Falcon Express program.

On September 15, the Office of Advising held its semester planning meeting with the Advisor Leads, Manager, Advising (Findlay), and Assistant Dean. The focus of the professional development and

planning session surrounded the topics of proactive advising and caseload management. The team prioritized three objectives related to improving caseload management.

During the months of August and September, the Technology Advising Team made 105 classroom visits, contacting 851 students. Additionally, IST instructors teaching web courses posted a registration flyer to their Blackboard shells for a total of 19 classes and 340 students.

During the months of August and September, the Technology Team assisted academic leaders with reviewing the class schedule and curriculum by providing the frontline advising perspective.

On September 14, the Technology Team hosted an EET/IST Boot Camp with Diana Stachowiak, Chair. Ms. Stachowiak reviewed the programs and addressed questions from the advisors. Six advisors attended.

During September, Advisors from the School of Nursing & Health Professions team visited nine land-based sections and seven online sections of Health Information Management 125; reaching 168 in class students and 147 online students. Advisors provided students with new selective health advising information as well as helpful reminders and tips to create a smooth pathway in their program through to graduation. The feedback from the instructors of the classes visited was thankful and positive.

On September 29, two Career Advisors delivered interactive presentations to two sections of a Career and College Readiness course held at Maumee High School. Thirty-six students participated. The presentation content focused on engaging with the online tool Career Coach. More than one-quarter of students reported feeling more confident in their career choice at the conclusion of the 25-minute presentation.

The Findlay Campus hosted three College Credit Plus (CCP) orientation sessions in August for newly enrolled CCP students. About 125 students plus their families attended the orientations to learn about policies/procedures, resources on campus, what to expect in college, and Owens technology. Via the CCP orientation evaluation, a vast majority of the students reported that they felt prepared for classes following orientation; they had their questions answered; they were aware of their responsibilities and expectations as a CCP student; and, they were made aware of Owens' resources. On the post-event assessment, students earned an average score of 94 percent, which is an improvement over last year's average score, indicating students understood the information and were engaged with the material.

Student Services team members on the Findlay campus staffed the atrium during the first class days to provide students with support in finding classes, printing schedules, obtaining books and ID's, and navigating campus the first week of the semester. Angela McGinnis, Manager of Advising, participated in the Owens Ready, Set Go! 5K on the Owens Findlay Campus on September 10. The funds raised from the 5K go towards the Emergency Fund for students.

Counseling Services - *Adrian Baney, Director*

Ms. Baney, Director, and Officer Lorraine Stiefel met with department Chairs to review the scope of Counseling Services, how to make a referral, and crisis response guidelines when responding to a suicidal or homicidal student.

Ms. Baney traveled to the Wood County Sheriff's Department to attend an August 10 meeting for the Wood County Crisis Intervention Team, which consists of both police officers and mental health counselors from colleges, universities, and local law enforcement. The team discusses community

problems and how crises are being handled, receives updates from departments and local mental health agencies, and consultation.

Ms. Baney gave a August 17 presentation to returning faculty entitled “Suicide: Myths, Facts, and How to Help”.

On August 28, Counseling Services participated in a full day training on the Collaborative Assessment Management of Suicidality. This training addressed a direct approach to managing clients that are frequently suicidal.

On September 6, Ms. Baney welcomed a new advocate from the YWCA who will serve as the on-campus advocate for sexual assault and other Title IX related incidents. Shahrazod Hamdah was given a space to utilize in Counseling Services.

In September, Counselors Jackie Haskins and Megan Cunningham provided 10 separate presentations for staff, faculty, and students in the classroom. Presentation topics included stress management, studying habits for better student success, and time management.

In the months of August and September, Counseling Services served over 55 students on an ongoing treatment basis. This number does not include students who visited Counseling Services during advertised walk-in hours. In addition, Counseling Services scheduled over 12 consultation sessions with faculty/staff regarding concerning student behavior.

DISABILITY SERVICES – *Kurtis Soltman, Director*

Disability Services continues to work with the federal grant-funded TRIO program and currently collaborates with more than 20 students.

Working with the Registrar’s office, as well as Information Technologies Office, Disability Services is changing the majority of forms used, in order to reduce paper and increase the speed at which student accommodations are set up.

The staff of Disability Services has increased its offerings of assistive technology to broaden services and meet student needs, despite their preference of electronic equipment.

Disability Services continues to work with the Option IV program of Toledo Public Schools to facilitate students’ transition from high school to Owens as well as increase employment outcomes.

There were 455 students who requested accommodations for the Spring 2017 semester, which covered 944 total courses.

FINANCIAL AID – *Andrea Morrow, Director*

As of October 1, 11,661 applications for financial aid have been received for the 2017-2018 academic year. As a result, \$36,511,320 in grants, loans, and scholarships has been disbursed for the 2017-2018 academic year. For Fall 2017, 40.30 percent of eligible students enrolled received financial aid.

On August 24, the U.S. Department of Education notified Dr. Steve Robinson, Interim President, and Ms. Morrow of a routine on-site Program Review September 25-29, 2017. The review was to assess the Colleges administration of Title IV, HEA programs that the College participates. Updates will be given upon receipt of the Program Review Report from the U.S. Department of Education.

On September 25, the U.S. Department of Education released schools 2014 Final Cohort Default Rate (CDR). Owens Community College is reported as 24.2 percent, a ↑ 1.7 percent increase compared to the 2013 Final CDR. Multiple years have been assigned to EdFinancial earlier than in previous years; this will aid in decreasing the rate in the future. The 2015 Draft CDR is trending nicely and will be released to the College in February 2018.

OSERVE – Ashley Foster, Director
Outreach

August 15 – September 8: In collaboration with Student Accounts and Advising, Oserve Advocates participated in an outreach campaign to minimize the number of students who were in jeopardy of the Fall 2017 drop for non-payment of tuition. The Advocates began the phone outreach on August 15 to include 2,423 students at risk of the drop. Through hard work and much dedication, on September 11 Student Accounts initiated the administrative drop to include 437 students. The results of the outreach campaign presents to support the effectiveness of ongoing communication initiatives and commitments to students.

RECORDS - David Shaffer, Registrar

There were a total of 82 degrees and 78 certificates awarded for the Summer Semester 2017. Of the 82 degrees awarded, 18 were with academic honors, achieving at least a 3.5 grade point average.

On September 11, Jill Gentry, Manager of Graduation Services, attended an Ohio Transfer meeting at the Ohio State University. At this meeting, conversations took place regarding standardization of validation codes for prior learning assessment. Best practices for reverse transfer and awarding of Bachelor degrees by 2-year institutions were among other topics discussed.

On September 25, Ms. Gentry attended the Tackling Transfer: Essential Transfer Practices workshop at Columbus State Community College presented by the Ohio Department of Higher Education. At this workshop, 6-year cohort transfer rates were shared with each four-year and two-year institution. In addition, ideas were discussed on how to streamline the processes of transferring from a two-year Ohio institution to a four-year Ohio institution.

STUDENT CONDUCT/STUDENT LIFE – Danielle Filipchuk, Director/Title IX Coordinator
Toledo Campus

On August 22, as a part of Welcome Week events kicking off the Fall semester, the Student Activities Office hosted a caricature artist from Ultrasound Special Events. During a busy two hours of sketching, the artist drew free caricatures for approximately 30 people.

On August 23, Student Activities along with Student Government hosted an Involvement Open House. Jimmy John's mini-subs were provided and approximately 30 students stopped in to the Student Activities Conference Room to learn ways they can get involved on the Toledo Campus.

On August 24, Student Activities hosted a Minute to Win It event. During two hours of fun, approximately 40 students stopped by the College Hall atrium to play two different games. Those who completed the games in a minute or under won a prize!

On August 29, the Student Activities Office sponsored Fall Fest. This event featured information tables with college resources, student organizations, Owens Community College Radio and carnival themed snacks.

On September 6 & 7, Student Activities hosted two separate Lunch & Learn events where students enjoyed a free pizza lunch while learning about the different ways to get involved at Owens, including through Registered Student Organizations, campus events, the Center for Experiential and Community Engaged Learning and TRIO. Approximately 30 people attended these events.

In celebration of Constitution Day, on September 14, Student Government engaged students on the Toledo Campus with Constitution Jeopardy to test their knowledge of the United States Constitution. They also distributed mini Constitutions and other patriotic giveaways. In addition, Student Government provided a display table in the Findlay Campus Atrium, where students could pick up mini Constitutions and gather information about voter registration and Ohio voting laws.

On September 19, Student Activities sponsored a Pop-In activity, “The Art of Play-Doh.” Students stopped by the table in the College Hall atrium and created sculptures out of Play-Doh. Amy Giordano, Vice President of Enrollment Management and Student Services, and Traci Holland, Administrative Assistant, Enrollment Management and Student Services, judged the sculptures, with prizes going to the top four winners.

Findlay Campus

As part of Welcome Week events kicking off the Fall semester, Student Activities hosted a Photo Booth on the Findlay Campus on August 23. Using various props, students commemorated the start of the 2017-2018 school year with photo strips of themselves and friends.

On September 7, Student Activities sponsored Fall Fest on the Findlay Campus. About 100 students participated and learned about college resources while mixing with faculty and staff and enjoying interactive games, music provided by Owens Community College Radio, and a free baked potato bar.

On September 12, Student Activities hosted a program, Addiction: Diagnosis, Treatment, Recovery. Pat Hardy, Director of Addiction Services at Century Health, presented local and state statistics on opioid addiction, while two recovering addicts shared their inspirational stories of addiction, treatment, and recovery.

On September 21, in collaboration with Advising, Student Activities hosted a Lunch & Learn on Virtual Job Shadow. Career Advisors Suzanne Zampino, Kristy Watkins and Leanne Huckaby demonstrated the new resource that allows students to explore the world of work through videos of professionals from many different fields speaking about their careers.

TESTING SERVICES – *Jessica Ruffner, Manager*

In September, Testing Services began to offer onsite placement testing where high schools or the school district are able to proctor their placement tests to meet the needs of their students. Testing Services provides administrative and technical support to ensure a successful experience. High schools are now able to request proctoring services for placement testing online through the Admissions’ College Credit Plus website.

AUGUST & SEPTEMBER 2017

FOUNDATION – Jennifer Fehrich, Executive Director

Fundraising – Donations recently received include:

- \$50,000 grant from Nexus Gas
- \$10,000 for the Caterpillar Scholarship Fund
- \$10,000 for the Caterpillar Support Fund
- \$5,148 grant for the Early Childhood Art Literacy Initiative
- \$2,500 for the Mike and Carol Bower Honors Scholarship
- \$1,250 from the Board of Trustees
- \$1,000 for the Maumee Rotary Scholarship
- \$1,000 underwriting support for the Employee Donor Appreciation Breakfasts
- \$390 from employees
- \$270 from the Alumni Board
- \$100 from the Foundation Board

Foundation – At the August Foundation Board meeting, the Board approved an endowment spending percentage of five percent for fiscal year 2018. The Board also approved issuing a Request for Proposal for the Foundations' investment banking.

Cultivation – Ms. Fehrich held several one-on-one cultivation meetings with prospective donors to the Foundation. Ms. Fehrich, along with Foundation Chair Rudolph, also attended several corporate donor prospect meetings.

2017 Annual Giving Campaign – The 2017 Annual Giving Campaign successfully ended on September 30, 2017 reaching 140% of goal! \$279,420 was raised, which is the largest amount ever raised through an annual giving campaign at Owens.

Participation was 100% among all three leadership boards, achieved for the first time in the history of the College. We also achieved 100% participation from the president, vice presidents, and every direct report to the president. The deans achieved 100% participation and the chairs, co-chairs and assistant chairs reached a participation level of 64%.

Full-time employee participation (faculty and staff) increased from the prior year resulting in the highest participation rate ever reached at Owens. 108 employees or 21% made contributions, resulting in \$39,310 in donations. The highest participation rate among employees prior to 2017 was 19% in 2009.

All employees participating in the 2017 Annual Giving Campaign were invited to celebrate the campaign's success at the Employee Donor Appreciation Breakfast events. These events were held on the Toledo and Findlay campuses and were sponsored by Buckeye Broadband and TeleSystem.

Scholarships – Over 150 students were awarded scholarships totaling over \$146,000. The next award cycle for the 2018/2019 school year will begin in November 2017.

ALUMNI RELATIONS – *Bridget Shea, Manager*

Staffing – Two student volunteers completed their hospitality program service hours by assisting the Alumni Association with the planning and execution of special events.

Alumni Membership – The Alumni Association has 1,623 paid and complimentary memberships.

Golf Classic – The Golf Classic was held at Belmont Country Club on September 18 with 30 registered teams, 120 golfers and over 60 sponsors. The event raised \$50,600, with \$9,085 raised through the first annual Drone Golf Ball Drop. The Drone Golf Ball Drop was a raffle, with purchased tickets corresponding to numbered golf balls, that were dropped by a drone over the putting green. Cash and gift prizes were awarded for balls closest to corresponding holes.

Outstanding Service Awards – The nomination process was amended for nominations to be made throughout the entire year and not just a month before the selection process. Nominations from two different entities have already been received.

Upcoming Alumni Events –

- Meet the Actors Reception for the CFPA production of
“According to Twain: Accounts, Tales and Yarns” Thursday, November 9, 2017
- Zoo Lights Night: Tuesday, December 5, 2017
- Professional Networking Event Wednesday, January 17, 2018
- Walleye Night: Saturday, February 10, 2018
- Outstanding Service Awards Friday, April 27, 2018

FINDLAY CAMPUS – *Julie Baker, Executive Director*

In early August, Ms. Baker met with Tim Myers, Superintendent, Van Buren Schools, to discuss a possible partnership with them. They have entered into a 3-year contract with Battelle Institute to begin offering an engineering technologies program through the high school beginning in the 2018-19 school year. A follow up meeting held in in September, was attended by Ms. Baker, Superintendent Myers, Michael Brand, Principal, Marty Zender, Counselor, Meka Pace, Battelle liason, Tim Mayle, Director, Economic Development Hancock County, and Laurie Zydonik, Director, Raise the Bar Hancock County.

In August, Ms. Baker and Greg Smith, Police Academy Commander, met with the Global Security Operations Manager at Marathon Petroleum Corporation to discuss instituting an “Adopt-A-Cadet” program for the fall police academy class. Marathon employees in this department will visit the class, provide encouragement/support throughout their training, and volunteer during academy training drills.

Ms. Baker and Glenn Rettig, Dean, School of Science, Technology, Engineering and Mathematics, met with Centrex Plastics and toured the facility. Discussions included internship possibilities and skill gap training.

In August/September, Ms. Baker also attended College events including the Student Welcome, IT Governance Steering Committee, Findlay all campus meeting, Directors meeting with Dr. Robinson, annual Alumni Association golf outing, and Foundation appreciation breakfast held on the Findlay Campus.

Ms. Baker represented the College at the Findlay Rotary, Rotary Youth Committee meeting, Raise the Bar HS/Post-Secondary sub-committee meetings, Camp Fire of Northwest Ohio Board and Executive Board meetings, College/Career Day at Findlay High School, Empowering Women luncheon at Findlay Country Club, and a breakfast meeting at the University of Findlay entitled “Fridays at Findlay”.

MARKETING AND COMMUNICATIONS – *Jason Griffin, Director*

Television and radio commercials, featuring current Owens students and Owens alums, continue to air, for the Spring Semester 2018 registration. For the campaign, there will be a mixture of television and radio commercials, digital ads, newspaper ads, TARTA bus signage, and high school athletic venue sponsorships around northwest Ohio. Marketing utilized data from Institutional Research to form the strategy on all digital targeted advertising to key demographics. **The commercials, as of October, 12, have been viewed on YouTube 268,424 times.**

Marketing is working to create three new commercials with HART associates. A traditional :30 second ad that will be focused on jobs; a :15 digital ad focusing on careers in the STEM field and a :15 digital ad focused on the Falcon and Rocket Express programs.

For the digital marketing campaign, Marketing is targeting education intenders, people with an interest in education, education segments through Contextual Targeting, ages 18-30, all residing in northwest Ohio zip codes (Toledo DMA and Hancock County). The digital ads included the 15-second commercial, College-branded ads and 16 academic programs from the data-specific Jobs on the Rise flier that was created in collaboration with the Office of Admissions and Office of Academic Services. Potential students who click on the ads will land on a page where they can submit their name and email address requesting to be contacted or connect to the Admissions Virtual Viewbook.

The Marketing department kicked off a new video campaign called “This is Owens” featuring students, faculty, staff, alumni, and community partners. These short videos (60-90 seconds) are vignettes and a glimpse into the lives of the Owens family. So far, the two videos have been shared on social media channels and OTV (in-house television on campus) and have been viewed a total of 467 times.

Marketing agreed to a partnership with the Toledo Walleye for the 2017-18 season to sponsor Veteran’s Appreciation Night on November 11. It is anticipated that 150 Owens student veterans and alums will attend the game; the Owens choir will perform the national anthem; and, an Owens student veteran will drop the ceremonial puck prior to the game. As part of the season-long sponsorship, Owens will be prominently on display in the arena as the sponsor of the social media photo sharing activities on the video board. This will be an interactive fan experience throughout the season.

Marketing helped established a Twitter feed for the President’s Office that currently has 108 followers as well as a President’s blog on the website. Additionally, Marketing established a section on the College’s intranet site for internal updates pertaining to the possible temporary move of Rossford Schools in 2018.

Marketing reports that the Owens Social Media audience (Facebook, Twitter, LinkedIn, and Instagram) has grown to 61,071 followers and is growing by over 250 new followers per week. In the combined months of August and September, 87 unique Owens Facebook posts achieved 1,179,683 impressions (compared to 597,516 impressions from August/September 2016). Twitter produced 48,760 impressions during the same time frame with 104 unique tweets (compared to 36,954 impressions from August/September 2016).